1. Review merchandise return policy at http://www.steinertractor.com/warranty.aspx
2. E-mail for a return authorization number.
3. Complete and submit this form with all returns and / or exchanges.
4. Repackage items accordingly to prevent damage during shipment.
5. Include a copy of your receipt.

**Return authorization number:**

**Call 1-800-234-3280 or e-mail**

**RGA** ☐☐☐☐☐

**Reason for:** ☐ **Exchange** ☐ **Return** **(Check one)**

- ☐ Received incorrect item
- ☐ Ordered incorrect item
- ☐ Missing item
- ☐ Duplicate shipped
- ☐ Damaged in shipment
- ☐ Did not order
- ☐ Poor quality
- ☐ Defective (Attach brief explanation)

**Ship freight pre-paid to:**

Steiner Tractor Parts, Inc.
1660 South M-13 • Lennon, Michigan 48449

**WE WILL NOT ACCEPT COD'S ON RETURNS.**
**Please insure items valued at $100.00 or more.**

**For Fastest Service...** Write your Customer ID number located above your mailing information on the back of this catalog.

**Customer Number** ☐☐☐☐☐☐☐☐☐ **Packing Slip Number** ☐☐☐☐☐☐

**Name** _____
First Middle Last

**Address** _____
Rural Route # or Street Address Box #

**City** _____ **State** _____ **Zip** _____ **Country** _____

**Phone** _____
Area Code Ext #

**Fax** _____
Area Code

**E-Mail** _____

**Items being returned:**

| QTY | STP order # | Description | Unit cost | Total cost |
|---|---|---|---|---|
| | | | | |
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| | | | | |

**Items you need to order:**

| QTY | STP order # | Description | Unit cost | Total cost |
|---|---|---|---|---|
| | | | | |
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**Payment Method** For additional items / balance on exchange items:

☐ **CHECK** Payable to: Steiner Tractor Parts, Inc. ☐ VISA ☐ MasterCard ☐ DISCOVER ☐ AMERICAN EXPRESS

☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐ ☐☐☐☐ Expiration Date ☐☐☐ CVV2 Code (Last three digits found on the back of credit card)

**Signature** _____