It’s easy to order from Steiner Tractor Parts
Service, selection and speed: that’s our promise to you.

Ordering:
Order by phone, fax, mail, or online at www.SteinerTractor.com.
Phone: 800-234-3280
810-621-3000 (local)
Fax: Complete an order form and fax it to us at 800-854-1373 or 810-621-3099 (local)
Mail: Complete an order form and mail it to us at 1660 South M-13, Lennon, Michigan 48449
Email orders to sales@SteinerTractor.com

Tips for faster and more accurate ordering:
1. To make your order go more smoothly, please fill out the order form prior to your phone call. This will also provide a record of the order.
2. Please consider faxing your orders, as we will not accept responsibility for the accuracy of phone orders unless confirmed in writing.
3. Order by the tractor model and information listed under each part. Do not order by picture alone. The pictures are intended for illustration purposes only.
4. Order left hand (LH) and right hand (RH) parts as if you are seated on the tractor. Upon receiving your order inspect all parts and ensure proper fit on tractor prior to installation and/or prior to your final paint finish (Please see Return / Warranty Policy).

Website:
Our website is updated on a regular basis and contains new products that have been added during the year, or may not be in this catalog due to space restrictions. In addition to our complete parts database, secure ordering system and quick-entry ordering form, you can participate in our community through tractor related videos, stories, and blog. In addition, an on-line catalog and updates, can be downloaded in pdf form from the site. If you have any questions concerning the website please contact customer service at sales@steinertractorparts.com or at 1-810-621-3000.

Gift cards:
A Steiner Tractor Parts gift card makes a perfect gift any time during the year for that hard-to-shop-for tractor enthusiast! They are available in any monetary denomination.

We welcome your suggestions:
Should you have any corrections or comments about the catalog please don’t hesitate to talk to one of our customer service folks. We appreciate your feedback, and we thank you for your business!

Shipping:
Please see page 366 for shipping information.

Prices:
Prices in this catalog are effective December 1, 2017 and every effort is made to hold the prices as printed. Due to changing costs STP reserves the right to change prices without notice in order to reflect current costs. This catalog supersedes all previous catalogs.

Payment terms:
American Express, Mastercard, Visa, Discover, PayPal are accepted. All other orders are shipped C.O.D., unless your order is prepaid including shipping & handling charges. There is a UPS / Truck Freight fee for all C.O.D. shipments plus normal shipping & handling charges.
**Order Form: use this to plan and/or send your order!**
Then order by calling 800-234-3280 or fax your order to 800-854-1373

For Fastest Service... Write your Customer ID number located above your mailing information on the back of this catalog.

<table>
<thead>
<tr>
<th>Customer ID</th>
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Name
- First
- Middle
- Last

Address
- Rural route # or street address
- Box #
- City
- State
- Zip
- Country

Provide phone number for fastest service:
- Phone
- Area code
- Ext.
- Fax
- Area code
- e-Mail

<table>
<thead>
<tr>
<th>Quantity</th>
<th>STP order number</th>
<th>Description</th>
<th>Page</th>
<th>Price</th>
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Ordering additional items? Please use separate sheets as needed.
- [ ] Send me additional order forms.

- [ ] CHECK Payable to: Steiner Tractor Parts, Inc.
- [ ] C.O.D. Money order only

- [ ] AMERICAN EXPRESS
- [ ] VISA
- [ ] MASTERCARD
- [ ] DISCOVER

<table>
<thead>
<tr>
<th>Expiration Date</th>
<th>CVV2 Code (Last three digits found on the back of credit card)</th>
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Calculate order amount here

<table>
<thead>
<tr>
<th>Total amount ordered</th>
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<tbody>
<tr>
<td>Shipping</td>
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<tr>
<td>(Call for amount)</td>
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<tr>
<td>Handling</td>
<td>$2.50</td>
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<tr>
<td>Sales tax - 6%</td>
<td>(Michigan residents only)</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Total amount enclosed</th>
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Terms and conditions

We believe in fair and honest treatment of our valued customers.

Sales tax:
Michigan residents and showroom purchases or pickups add 6% sales tax. Remittance of any taxes on orders shipped outside Michigan is the responsibility of the purchaser.

Backorders:
Backorders will be shipped as soon as the merchandise is received, unless cancelled by the customer. Freight charges will apply to all backorder items. Orders cancelled after shipping will be subject to all freight charges and a 20% restocking charge. Please retain your cancellation confirmation number in the event a cancelled part is shipped.

Addendum information:
This is a catalog of new replacement tractor parts that Steiner Tractor Parts, Inc. (STP) manufactures and / or stocks. Manufacturers’ names and OEM part numbers are given for reference purposes only. STP does not suggest or imply that the replacement parts are that of the original manufacturer and / or original equipment. STP tries to maintain all items in stock, but due to unforeseen heavy demand or supplier problems, items may be out of stock. STP will not be responsible for the delay of items out of stock. If an item is out of stock and if requested you will be informed of the approximate shipping date. This courtesy is not automatic. STP cannot be held responsible for any typographical errors that may occur in this catalog. We have done our best to make sure that the information for each part is correct.

Warranty:
Parts are covered by warranty for 365 days from the date of purchase. Immediate replacement is given if defective in workmanship. Our liability is limited to the replacement of the defective part or refund of the purchase price. This warranty does not cover diagnostic, installation labor and / or final paint finish. A good mechanic should thoroughly clean and inspect any parts purchased, prior to installation. No replacement is given if broken by customer. We do not accept, nor are we responsible for the manner in which any of these products in this catalog are used. Neither seller nor manufacturer shall be liable for any loss, injury or damage, direct or consequential, arising from the use of, or the inabilities of the product. After use, the user shall assume all risk and liability whatsoever in connection therewith.

Return policies:
Book, manual & DVD / video policy: Steiner Tractor Parts, Inc. does not accept returns for exchange, refund, or credit on books, manuals and DVD / videos.

Carburetor policy: Steiner Tractor Parts, Inc. does not accept returns for refund or credit on carburetors. Carburetors are limited to exchange only. No exchange will be given if dirt, rust, etc. is found in the carburetor or if it has been taken apart.

Electrical parts policy: Steiner Tractor Parts, Inc. does not accept returns for exchange, refund, or credit on electrical parts.

Paint policy: Steiner Tractor Parts, Inc. does not accept returns for exchange, refund, or credit on parts due to paint color, scuffs and scratches. The paint is strictly a primer to prohibit rust. It is impossible to color match the paint due to several paint codes that have been changed throughout the years by the tractors’ manufacturers. The parts must be repainted and in some cases stripped and repainted. Color of parts may vary from catalog pictures.

Special order parts policy: Steiner Tractor Parts, Inc. does not accept returns for exchange, refund, or credit on special order parts.

Product returns:
We sincerely hope that you are 100% satisfied with anything you purchase from us, but if this is not the case, we want to make sure your return is not difficult. Please keep all packing materials and paperwork when you receive your product delivery. Inspect your shipment carefully so that if there are any problems we can correct them quickly. A 20% restock fee will be applied to all of the following:

1. Unauthorized returns
2. Incorrectly ordered parts
3. Backorders cancelled after shipping
4. Returns made after 90 days

A 50% restock fee will be applied to returns made after 6 months. No returns will be excepted after one year from the purchase date. Look online or call for instructions in case there is need to return anything. Special order items are not returnable. Shipping charges are not refundable.
Shipping

General shipping information: All prices are Free on Board (FOB) Lennon, Michigan. The catalog prices DO NOT include shipping and handling. All orders will be shipped US Mail (USPS), UPS, FedEx or Truck Freight. Next Day Air, 2nd Day Air and expedited deliveries are available as offered by the carriers. Rates are dependent upon weight, dimension, destination and products ordered - call for a shipping charge quote or check your shipping charge quote on our website! UPS Hundred Weight Service can be used for orders exceeding a total of 200 pounds. Exceptions: Items that exceed 150 pounds per piece or are more than 130 inches in length and girth combined will be shipped by commercial truck. When delivered to the transportation company, shipments become the property of the purchaser. Orders are processed in the order in which they are received and we are not always able to ship all a.m. orders the same day. For shipping charges e-mail customer service at sales@steinertractor.com

Shipping choices:
Steiner Tractor Parts prefers to ship with UPS, UPS & FedEx shipments are fully trackable and insurable. If you request USPS service for your package, you accept liability in case of a loss or damage as they are not always trackable or insurable in the event of a loss or damage.

International shipping: Steiner Tractor Parts prefers to ship internationally with UPS. Canadian customers have a lower cost UPS option called WorldEase. For internet orders, choose UPS International Standard and write "WorldEase" in the Special instructions box. This lets us know that you understand WorldEase shipments are charged GST/HST and broker fees in addition to the transportation rate. The broker fee is reduced on WorldEase packages as it is divided between all of our Canadian customers requesting the service. We will not accept liability for international packages shipped with USPS. USPS shipments can take longer than 30 days for delivery.

Additional shipping fees: Additional shipping fees may be required by UPS, FedEx or the truck freight company due to weight and dimensions of the part shipped. Items that exceed 150 pounds per piece or are more than 130 inches in length and girth combined will be shipped freight collect by commercial truck. Parts that require special shipping fees and parts that are shipped by commercial truck are indicated with the following:

- **Additional shipping fee applies (Assessed by UPS - Currently $10.50 and is subject to change without notice)**
- **Dimensional weight fee applies.**
- **Ship via commercial truck only.**

Handling:
The catalog prices DO NOT include handling. A handling fee is in addition to shipping charges and will be applied to all orders. These charges are subject to change due to weight and dimensions of the part shipped. Additional fees may also be required by UPS, FedEx or the truck freight company.

**HANDLING FEE ARE AS FOLLOWS:**

- **$2.50 First Box**
- **$1.00 Each Additional Box**
- **$10.00 Each Pallet / Truck Freight**
- **$10.00 Same Day Rush Fee on Non-expedited Shipping**

When your package arrives:

UPS / FedEx Shipments
1. When possible, inspect package(s) for outside damage before the driver leaves. Make sure the driver notes any damage.
2. Check the outside of package for packing slip and note any backordered items.
3. Open package(s) carefully. DO NOT cut all the way into the box(es). You may slice decals, cut seat covers & gouge emblems.
4. Remove items and check off on the packing slip.
5. Open & inspect breakable items (lenses, etc.)
6. Check for small items (knobs, boots, etc.) that could be placed into larger parts (battery boxes, etc.).
7. Inspect items that are sold as left and right to be sure you have both sides.
8. File the packing slip with your tractor related documents.
9. If there is any problem, damage, defect, missing or incorrect item shipped contact us immediately at 1-800-234-3280 or at sales@steinertractor.com

LTL Freight Shipments
1. You must be home to accept shipment.
2. The driver will present several documents. DO NOT sign before unloading.
3. After you unload the shipment, inspect package(s) for outside damage (dents, torn shrink wrap, loose or missing bands, etc.)
4. Check documents and shipment. Make sure you have the correct number of pieces as stated on the documents. The skid/pallet does not count as a piece.
5. If all is in order sign the document. If there is any problem, damage or missing pieces alert the driver. Make a note on the document and sign. The drive may also sign.
6. Locate packing slip and proceed with Steps 2 - 8 from UPS / FedEx shipments.

Damage shipments / shortages:
In the event of a damage or shortage to any shipment, please call us immediately (must notify us within 15 days) for instructions at 1-800-234-3280. Please save all original packaging.
Steiner Tractor Parts
retail location

In the neighborhood? Stop by and visit!

Steiner Tractor Parts, Inc. is located 10 miles west of Flint, Michigan or 40 miles east of Lansing. We are off I-69 at Exit 123 (1/2 mile north) at 1660 South M-13, Lennon, Michigan (west side of road).

Get driving directions by clicking on our retail location link at www.SteinerTractor.com/about-us

Meet our team!

We’re pleased to introduce you to some members of our team that work behind the scenes, on the phone and face to face with customer service in mind!

Our staff are like family to us — in fact some of them are! And we’re proud to say that they all know so much about tractors, you’ll be able to get all the help and advice you need.

Tara is a top notch customer service representative. Give her a call to place an order or to request a catalog - her friendly voice will brighten your day!

Jeff has been with us for 25 years! He continues to contribute daily to our success by managing warehouse operations.

Tricia processes payments that arrive through the mail. You can also find her lending a helpful hand with our tractor club outreach program.

Meet Randy - one of our in-store sale representatives. From the moment you enter our door he brings service with a smile.

Jr. has 40 years of tractor experience and knowledge. When he is not assisting with catalog editing, he's researching new parts and quality control.

Our store is open to the public:

Monday - Friday:
8:00 am - 5:00 pm EST

Saturday:
8:00 am - 12:00 pm EST

STEINER Tractor Parts • Call 800-234-3280 or Visit www.SteinerTractor.com
Steiner Tractor Parts, Inc. map
Get driving directions by clicking on our retail location link at www.SteinerTractor.com/about-us